Detailed Coded Record Access
FAQs

Did you know?

By 31 March 2016, practices are required, as set out in the GMS/PMS 2015/16 regulations, to offer online access to all detailed information, i.e. information that is held in a coded form within the patient's medical record to any patient that requests it.

This means that practices should have the functionality switched on at an organisation level by 31 March 2016 at the latest.

What can patients see when they have access to detailed coded data?

The following are what patients are able to see when they have access to detailed coded data:

- Demographic

- Allergies/adverse reactions

- Medication (dose, quantity, last issued date)

- Immunisations

- Results (numerical values and normal range)

- Values (BP, PEFR)

- Problems/diagnoses

- Procedure codes (medical or surgical) and codes in consultation (signs, symptoms)

- Codes showing referral made or letters received (no attachments)

- Other codes (ethnicity, QOF)

What isn't required from detailed coded data?

Practices are not required to provide information that is not held in coded form such as:

- Free text (codes, results and consultations)

- Letters and attachments

However, practices may choose to provide this information where it is in the patient's interest to do so.

What you need to do next?

You can switch on the Detailed Coded Record in a few easy steps. TPP has provided a training guides for both enabling the Detailed Coded Record in SystmOne. Another training guide is also available which details all the new Patient Facing Services functionality for SystmOne and SystmOnline.

Both these guides can be accessed on SystmOne.

If you are experiencing any problems with enabling Detailed Coded Record access, please contact your local helpdesk for immediate support.

What help is available?

NHS England's Patient Online team has developed guidance for practices to ensure they are able to make the most of online GP services and provide their patients with a valuable and efficient service.

The guidance, practical support and tools provided in the new edition of the support and resources guide will help practices fulfil the Patient Online requirements of the General Medical Services (GMS) contract and Personal Medical Services (PMS) agreement 2015/16. These regulations require GP practices to offer online access to detailed information from the GP record i.e. information held in coded form, where requested by the patient and where GP Systems of Choice approved systems are available.

Registering patients for online GP services

Offering patients access to detailed online records

Making the most of online appointments and prescriptions

The Patient Online team are also running a series of webinars to help practices offer online services to their patients. The webinars are an opportunity to ask questions, learn from other practices and find out how to access support locally. Please click here to register for a TPP webinar.

If you have any questions please get in touch with the Patient Online team at england.patient-online@nhs.net.

Act now to get support!