

CSC PRISON SOLUTION: SystemOne



The majority of prisons across the North, Midlands and East of England are already using the CSC prison solution, SystemOne Prison. These prisons, and others across England, are saving time and money by reducing manual processes and paper flows. SystemOne is a proven and advanced clinical system - and the only leading GP system that has been tailored to suit the specific requirements of prisons.

ADMITTING PRISONERS

SystemOne makes the process of registering prisoners simple, quick and comprehensive. The purpose built First Reception Health Screen template makes sure that all necessary information is captured on entry and can be easily updated. Prisoners can even be pre-registered to assist with busy periods. The system fully complies with F2169 standards and integrates with LIDS data.

PRISONER TRANSFERS

The solution guarantees the immediate and secure transfer of a patient's health record from one SystemOne prison to another. There is no need for the receiving prison to start the registration from scratch - with the appropriate permissions in place they can access the original record and make any necessary updates. Upcoming consultations or outstanding referrals are automatically highlighted. No paper files go missing, considerable time is saved, and patient care is not put at risk.

PRESCRIBING AND DISPENSING

The prescribing module has been built to prescribe appropriately according to whether a patient is 'in possession' of their medication or not. Prescribing and dispensing are fully integrated electronically, ensuring secure stock ordering and control. Acute, repeat and future prescribing, patient issue requests, and many other requirements, are all met.

CLINICAL TEMPLATES

Relevant templates can be selected from a comprehensive library and be easily linked to the electronic record. They facilitate full Read coding and can be configured across a prison and between a group of SystemOne prisons, allowing standardised data entry and comprehensive reporting.

ADMINISTRATION

Considerable time and efficiency savings can be delivered by multiple administration benefits: appointments can be managed easily and flexibly; patient lists and staff clinic schedules can be created and amended rapidly; access to patient records is quick and efficient; national statistics and reports for submission to the Prison Service can be generated automatically. Referrals, recalls, vaccinations and visits are other areas where the system can save time and increase management control.

"The upload process is very quick: hundreds of prisoner demographics can be securely uploaded in two or three minutes. The previous manual process took hours of administration time, was less secure and carried a higher risk."

**IT Programme Manager,
Lincolnshire PCT**

RESULTS

BEYOND EXPECTATIONS

SECURITY

Security is a key priority. User access rights are tightly controlled. Photographs can be attached to the electronic record for patient identification. Every retrieval, update or print-out of a patient record is automatically recorded in the audit log.

USABILITY

Every part of SystemOne is easy to use and deployment is easier than you might think...

DEPLOYMENT PROCESS

The deployment process is generally completed over a 8 week period - CSC provides project and change management throughout.



"This is one of the most successful and exciting projects we've deployed. The close working relationship we had with prison team, business change and training teams was fantastic."

**IT Programme Manager,
Lincolnshire PCT**

To discuss further or to arrange a demonstration:
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